

# Centralised Computing IT Managed Services Agreement: Government Information (*Public Access*) Act

| Reference                            | Reason                   | To be Produced at a Later Date (Y/N) | Type of Information                                  |
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| <b>IT MANAGED SERVICES AGREEMENT</b> |                          |                                      |  |
| Clause 3.2(a)                        | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 5.1(b), (e)                   | Commercial-in-Confidence | N                                    | Scope of services information                        |
| Clause 5.5(a)(iii)(D),(e)            | Commercial-in-Confidence | N                                    | Standard of services information                     |
| Clause 5.9                           | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 5.11(b)                       | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 5.12                          | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 6.3                           | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 7.4 (iii)                     | Commercial-in-Confidence | N                                    | Standard of services information                     |
| Clause 7.6                           | Commercial-in-Confidence | N                                    | Financial information                                |
| Clause 8.1(c)(i)-(iv), (e)           | Commercial-in-Confidence | N                                    | Financial and suspension information                 |
| Clause 9.1(e),(f)(ii)                | Commercial-in-Confidence | N                                    | Financial and risk information                       |
| Clause 9.2(a),(c),(f),(g)            | Commercial-in-Confidence | N                                    | Financial and liability information                  |
| Clause 9.3(a),(b)(i)-(ii)            | Commercial-in-Confidence | N                                    | Financial and liability information                  |
| Clause 9.5 (a)-(f)                   | Commercial-in-Confidence | N                                    | Suspension information and financial information     |
| Clause 9.6 (c)(iii)                  | Commercial-in-Confidence | N                                    | Conditions of relief Information                     |
| Clause 10                            | Commercial-in-Confidence | N                                    | Acceptance testing information                       |
| Clause 12                            | Commercial-in-Confidence | N                                    | <u>Offshoring Personnel requirements</u> information |
| Clause 13.2 (b)(ii)                  | Commercial-in-Confidence | N                                    | Financial Information                                |

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| Clause 13.3   | Commercial-in-Confidence | N | Consents Information                                       |
| Clause 13.4 (f)   | Commercial-in-Confidence | N | Service performance and disputes information               |
| Clause 14.2 (b);<br>Clause 14.3 (h);<br>Clause 14.6(v)(B)   | Commercial-in-Confidence | N | Risk and liability information                             |
| Clause 15.2(b)  | Commercial-in-Confidence | N | Standard of services information                           |
| Clause 15.4   | Commercial-in-Confidence | N | Standard of services information and financial information |
| Clause 15.5   | Commercial-in-Confidence | N | Standard of services information                           |
| Clause 15.6(a),<br>b(ii)-(iii), (c)   | Commercial-in-Confidence | N | Standard of services information                           |
| Clause 15.8   | Commercial-in-Confidence | N | Standard of services information                           |
| Clause 16.1;<br>Clause 16.2(a),<br>(b)(iv), (c), (d), (e);<br>Clause 16.3(c);<br>Clause 16.4          | Commercial-in-Confidence | N | Services variation and financial information               |
| Clause 16.6(b)  | Commercial-in-Confidence | N | Standard of services information                           |
| Clause 17.1(b);<br>Clause 17.2(c),(d);<br>Clause 17.3;<br>Clause 17.4;<br>Clause 17.5;<br>Clause 17.6 | Commercial-in-Confidence | N | Financial information                                      |
| Clause 18.1(a),(d);<br>Clause 18.2;<br>Clause 18.5;<br>Clause 18.6;<br>Clause 18.7                    | Commercial-in-Confidence | N | Financial Information                                      |
| Clause 20.1(c)  | Commercial-in-Confidence | N | Personnel requirements information                         |
| Clause 20.1(d)  | Commercial-in-Confidence | N | Financial information                                      |

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| Clause 20.1(j)  | Commercial-in-Confidence | N | Personnel requirements information                        |
| Clause 20.2(iii)-(v)  | Commercial-in-Confidence | N | Personnel requirements information                        |
| Clause 20.5   | Commercial-in-Confidence | N | Employment Information                                    |
| Clause 21.1(d)(ii)  | Commercial-in-Confidence | N | Scope of services information                             |
| Clause 21.1(e)(ii)  | Commercial-in-Confidence | N | Risk information  |
| Clause 21.3   | Commercial-in-Confidence | N | Security Information                                      |
| Clause 21.4   | Commercial-in-Confidence | N | Lost or Destroyed Material Information                    |
| Clause 22   | Commercial-in-Confidence | N | Acquisitions, divestiture and reorganisations information |
| Clause 23   | Commercial-in-Confidence | N | Intellectual Property information                         |
| Clause 24.5   | Commercial-in-Confidence | N | Personnel requirements information                        |
| Clause 25.6(b),(d)  | Commercial-in-Confidence | N | Financial information                                     |
| Clause 26.1   | Commercial-in-Confidence | N | Financial information                                     |
| Clause 27.1(a),(g),(k)                                      | Commercial-in-Confidence | N | Financial information                                     |
| Clause 28   | Commercial-in-Confidence | N | Audit and access information                              |
| Clause 29.1(c),(d);<br>Clause 29.2                          | Commercial-in-Confidence | N | Financial information, risk and insurance information     |
| Clause 30.2;<br>Clause 30.3;<br>Clause 30.4;<br>Clause 30.5 | Commercial-in-Confidence | N | Warranties information                                    |
| Clause 31; Clause 31.2; Clause 31.3                         | Commercial-in-Confidence | N | Indemnities Information                                   |
| Clause 32   | Commercial-in-Confidence | N | Liability information                                     |

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| Clause 33.3(a)(iii);<br>Clause 33.3(c);<br>Clause 33.4         | Commercial-in-Confidence | N | Disruption and disaster recovery standards information; financial Information |
| Clause 34.1(b)-(e)   | Commercial-in-Confidence | N | Force majeure information, financial and termination information              |
| Clause 35.1; Clause 35.2; Clause 35.4                          | Commercial-in-Confidence | N | Termination information; financial information                                |
| Clause 36.2(a), (c)-(e)  | Commercial-in-Confidence | N | Termination assistance and financial information                              |
| Clause 36.5(a), (d), (e)                                       | Commercial-in-Confidence | N | Information and access information  |
| Clause 36.6;<br>Clause 36.7;<br>Clause 36.8;<br>Clause 36.9    | Commercial-in-Confidence | N | Termination assistance and financial information                              |
| Clause 36.10   | Commercial-in-Confidence | N | Financial Information   |
| Clause 37.1  | Commercial-in-Confidence | N | <del>Step-in</del> Suspension information and financial information           |
| Clause 38.3(d);<br>Clause 38.4;<br>Clause 38.5;<br>Clause 38.6 | Commercial-in-Confidence | N | Dispute resolution and financial Information                                  |
| Clause 39  | Commercial-in-Confidence | N | Financial Information   |
| Clause 40.7  | Commercial-in-Confidence | N | Assignment information  |
| Clause 40.9(b)   | Commercial-in-Confidence | N | Party information   |
| <b>EXHIBITS AND ATTACHMENTS</b>                                |                          |   |   |
| Exhibit 1  | Commercial-in-Confidence | N | Selected definitions  |
| Exhibit 2 and Attachments                                      | Commercial-in-Confidence | N | Scope and nature of services  |
| Exhibit 3 and Attachments                                      | Commercial-in-Confidence | N | Standard of services and financial information                                |
| Exhibit 4 and  | Commercial-in-Confidence | N | Financial information   |

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| Attachments                   |                          |   |   |
| Exhibit 5                     | Commercial-in-Confidence | N | Personnel information                       |
| Exhibit 6<br>Attachment 6-B   | Commercial-in-Confidence | N | Governance<br>information                   |
| Exhibit 7                     | Commercial-in-Confidence | N | Sites information                           |
| Exhibit 8                     | Commercial-in-Confidence | N | Technical architecture<br>information       |
| Exhibit 9 and<br>Attachments  | Commercial-in-Confidence | N | Projects commercial<br>terms and conditions |
| Exhibit 10                    | Commercial-in-Confidence | N | Equipment information                       |
| Exhibit 11                    | Commercial-in-Confidence | N | Software information                        |
| Exhibit 12                    | Commercial-in-Confidence | N | Third party contracts<br>information        |
| Exhibit 15                    | Commercial-in-Confidence | N | Service scope<br>information                |
| Exhibit 16 and<br>Attachments | Commercial-in-Confidence | N | Transition information                      |
| Exhibit 17                    | Commercial-in-Confidence | N | Termination<br>assistance information       |
| Exhibit 18 and<br>Attachments | Commercial-in-Confidence | N | Transformation<br>information               |
| Exhibit 20                    | Commercial-in-Confidence | N | Benchmarking<br>information                 |
| Exhibit 21                    | Commercial-in-Confidence | N | Insurance information                       |
| Exhibit 29                    | Commercial-in-Confidence | N | Financial information                       |
| Exhibit 30                    | Commercial-in-Confidence | N | Security information                        |
| Exhibit 31                    | Commercial-in-Confidence | N | Service and security<br>information         |